

Terms & Conditions for Reflexology Packages and Yoga Packages

- All appointments require a minimum of 48hrs notice to reschedule or cancel to avoid incurring a cancellation fee.
- Clients are required to provide all relevant health information to the practitioner to enable the best treatment to be provided.
- Any general lifestyle advice the practitioner offers is taken at your own free will.
 The practitioner is unable to give advice outside the scope of training and expertise, in which instance a referral to another specialist may be offered.
- Single sessions and packages can be bought as gift vouchers. Single session vouchers are valid for 3 months; package vouchers will be valid for one month in addition to that stated for each package.
- All packages and gift vouchers need to be paid in full, in advance.
- The expiry date will be calculated from date of purchase.
- Once the expiry date is reached, unused sessions cannot be carried forward or refunded.
- Each package is only valid for the location stated at purchase, sessions cannot be used at other locations.
- Packages cannot be sold to or shared with third parties.
- Any package session cancelled at short notice will be considered as used, or alternatively a cancellation fee can be paid.
- There are no refunds available, except in the unlikely event where Jennitherapy Ltd is unable to fulfil the appointments, in which case any unused sessions will be refunded in full.
- For pregnancy packages, where baby arrives before all the sessions are used, remaining sessions will be valid as postnatal sessions and keep the same expiry date.
- Jennitherapy is GDPR compliant. To read the data protection and privacy notice please <u>click here</u>.